

UMS Online Accounts

- UMS Account Activated?
- <https://mail.maine.edu/um/ActivateAccount>
- Use the activation Student ID and Key from your acceptance letter
- Access to your MaineStreet Portal
- Access to your Maine.edu email account

MaineStreet Portal

- Update address and phone numbers
- View student billing
- Enter payroll time
- Register for classes
- View and Accept Financial Aid

Maine.edu

- Official email system for UMaine
- <https://mail.maine.edu>

FirstClass

- Internal email and conferencing system for UMaine
- Activated?
- <http://www.umaine.edu/firstclass>
- Use MaineStreet User ID and password to login

Forwarding Maine.edu to FirstClass

- Forward your maine.edu email to FirstClass
- <http://mail.maine.edu>
- "Change the destination of email sent to your @Maine.edu address"
- Use MaineStreet User ID and password to login

Financial Aid

- Applied for Financial Aid and provided all necessary documents requested on your To Do List
- Viewed and accepted Award on MaineStreet
- Accepted Federal Stafford Loan on MaineStreet

Stafford Loan Borrowers

- Required Entrance Counseling
- Required Master Promissory Note (MPN)

Notify Financial Aid of your Scholarships

- Report scholarships (or other outside assistance) on your MaineStreet Student Self-Service
- Send scholarship checks and a copy of actual scholarship letter to Office of Student Financial Aid

Student Release Form

- Needed for release of information to others (including parents)
- Must be signed by student
- Available during New Student Orientation

Base Cost Information 2009-10

	In-State	Out-of State	NEBHE
Tuition per credit hour	\$ 253	\$ 728	\$ 380

What to expect on your semester bill

Tuition at 15 credit hours	\$ 3,795	\$ 10,920	\$ 5,700
Mandatory Fees	\$ 1,018	\$ 1,018	\$ 1,018
Room (dbl. room rate)	\$ 2,090	\$ 2,090	\$ 2,090
Meal Plan	\$ 2,084	\$ 2,084	\$ 2,084
TOTAL	\$ 8,987	\$16,112	\$ 10,892

Make Payment Plan Arrangements

Sallie Mae "TuitionPay"

- 1-800-635-0120
- For info or to enroll, visit www.TuitionPayEnroll.com

Additional Financing Options

- PLUS Loans (www.umaine.edu/stuaid/plus.html)
- Alternative Loans (www.umaine.edu/stuaid/alternative.html)
- Credit Cards (*American Express, Discover and Master Card are accepted and processed by Sallie Mae*)
 - To make payments by credit card, visit www.TuitionPayEnroll.com or call 1-800-762-8370 to enroll in the TuitionPay Express Plan
 - A teleprocessing fee is assessed

Student Bills Due – August 15, 2009

- Items that will not appear on your bill:
 - Federal Work-Study
 - Outside Scholarships
- All other aid will appear as “Anticipated”
- Late Payment Fee is \$100

Buying Textbooks

- Textbook Reservation
 - Complete Textbook Reservation Form (available at Bookstore or Orientation)
 - Ready for pick-up at Fall Welcome Weekend
- Purchase directly at Bookstore
 - Bring course schedule
 - Books available at the beginning of July

Student Employment

- Federal Work-Study/non Federal Work-Study jobs available at www.umaine.edu/studemp
- Job postings will be continuously posted throughout the summer
- Students will receive an email with information regarding Federal Work-Study employment the week of August 24th
- Be sure to attend the Student Employment session during Fall Welcome Weekend

Fall Welcome Weekend

August 28-31, 2009

- Students move in - Friday, August 28
- Classes Begin - Monday, August 31

<p>Office of Student Financial Aid Wingate Hall Orono, ME 04469-5781 Tel: 207-581-1324 Fax: 207-581-3261 e-mail: umfinaid@maine.edu</p>	<p>Office of Student Employment Wingate Hall Orono, ME 04469-5781 Tel: 207-581-1349 e-mail: student.employ@umit.maine.edu</p>
<p>Bursar's Office Alumni Hall, Room 100 Orono, ME 04469-5703 Tel: 207-581-1521 Fax: 207-581-1474</p>	<p>UMaine Bookstore Memorial Union Orono, ME 04469-5778 Tel: 207-581-1700 Fax: 207-581-1132 e-mail: umbook@maine.edu</p>

And don't forget these important dates!
Family and Friends Weekend – September 25-27
Fall Break – October 10-13



A Member of the University of Maine System

Frequently Asked Questions

What is my UMS account?

If you have already activated your UMS account you should check your access to the MaineStreet portal and your maine.edu email account. If you have not yet activated your UMS account, please do so now. Your UMS account grants access to the MaineStreet portal and your maine.edu email account. This account should be activated as soon as possible; it will be used to communicate important information to you about financial aid, campus housing, registration, and student services. To activate your account, go to <https://mail.maine.edu/um/ActivateAccount> and follow the directions for admission applicants using the Student ID and Activation Key included in your acceptance letter. If you need further assistance, you may call the UMaine IT Help Desk at (207) 581-2506.

What is the MaineStreet Portal?

Once you have activated your UMS account, you will have access to your MaineStreet portal, where you can check your student status, update personal information and view transfer credit evaluation (if applicable). You can also use your MaineStreet portal to register for classes, enter hours worked if you are a student employee, view your student bill, and view/accept your financial aid. To access the MaineStreet portal, please visit <http://mainestreet.maine.edu>. Enter your UMS User ID and password to access the portal.

What is FirstClass and how do I get it?

FirstClass is UMaine's internal email and conferencing system. You have recently been assigned a FirstClass email account that you must activate. To activate your FirstClass email account and download the client software, go to www.umaine.edu/firstclass. Enter your UMS User ID and password to create your new FirstClass account. It is important that you activate your FirstClass account as soon as possible and check your FirstClass mailbox regularly, even during the summer. Please note that it may take up to 24 hours after activating your MaineStreet account for FirstClass to be available.

What is Maine.edu email and how do I forward it to FirstClass?

Maine.edu is UMaine's official email system. It is essential that you begin using your maine.edu email account immediately. You can check it regularly by going to <http://mail.maine.edu> or you can forward it to an account that you use regularly. It is recommended that you forward your maine.edu email to FirstClass. To do so, please visit <http://mail.maine.edu>, click on "Change the destination of email sent to your @Maine.edu address," and login using your MaineStreet User ID and password.

When will I receive a bill and when will the bill be due?

Bills will be mailed directly to students beginning in mid July. For students who have registered for classes for the Fall 2009 semester by July 10, your bill will be due August 15, 2009. For students who register for classes after July 10, the due date will appear on your initial bill. For the Fall 2009 semester, you will be sent one paper bill. After the initial semester paper bill is sent, you will be sent periodic updates regarding your financial status via email. The email message will be sent to your maine.edu address, and provide you with the link to the MaineStreet portal. After logging into the MaineStreet portal, click the Student Self-Service link followed by the Student Center link. In your Student Center, under Finances you will see the amount of your bill. The email will also contain instructions on how to pay any balance due or receive a credit refund.

What types of charges could show up on my bill?

In addition to tuition and fees, the following charges may appear on your student bill: library fines, parking tickets, UMaine health insurance and other miscellaneous charges.

How do I avoid a late fee and what is Anticipated Resources?

First, log into the MaineStreet portal and click the Student Self-Service link, followed by the Student Center link, so that you can view your current bill. The next step is to determine what funds have been applied to your bill by viewing the Account Activity. If there are funds that have not yet been applied to your bill, you must enter information about those funds on the Anticipated Resources page in Self Service. To access Anticipated Resources, from your Student Center, click on the Self Service menu, followed by Campus Finances. Examples of information that might be entered in this area because the funds are not yet showing on your bill include: outside scholarships, waivers or a graduate/dorm assistantships, installment plans that have been completed but are not showing on the bill, or payments that are being made by your employer or another agency. **Charges that will be covered by Anticipated Resources will be deferred but only if the anticipated funds are listed in Anticipated Resources.** Please pay any remaining portion of the bill that will not be covered by funds listed in Anticipated Resources by the due date on the bill. Failure to provide this information and pay any remaining balance will result in a **\$100.00 late payment fee**.

What kind of payment plan is available?

UMaine offers TuitionPay Monthly Payment Plans through Sallie Mae TuitionPay. These interest free payment plans allow you to create a payment plan strategy that meets your individual needs. You can arrange to pay all or part of your billed charges over a period of several months. Payment plans are not loans and there are no interest or finance charges, although there is a nominal enrollment fee. Further information is available via phone from the UMaine Bursar's Office at (207) 581-1521, or from Sallie Mae at (800) 635-0120. Information is also available from the Sallie Mae website at www.TuitionPay.com.

What other financing options are available?

For more detailed information regarding scholarships and loan options, please visit the Financial Aid website at www.umaine.edu/stuaid.

What happens if I get a scholarship?

You are required to report all scholarships (or other outside assistance) to the Office of Student Financial Aid. To do so, please visit your Student Center, and under Finances, click on Accept/Decline Awards, then choose Aid Year 2010. On the following page, click on the Report Outside Aid link. Please send scholarship checks and a copy of the scholarship award letter to Financial Aid. If the additional amount combined with the rest of your aid exceeds your total eligibility for aid, and if you notify us promptly, we will try to replace Federal Subsidized Stafford Loan eligibility or Federal Work-Study before adjusting any grants or scholarships.

How do I find a job if I have Federal Work-Study?

Eligible students are awarded Federal Work-Study as part of their financial aid package. An on-line job search is available at www.umaine.edu/studemp. For further assistance, stop by Student Employment in Wingate Hall or call (207) 581-1349.

How do I get a job if I don't have Federal Work-Study?

Non Federal Work-Study student employment is part-time, on or off campus for students attending the University of Maine. An on-line job search is available at www.umaine.edu/studemp. For further assistance, stop by Student Employment in Wingate Hall or call (207) 581-1349.

When I do find a job, what documentation do I need to provide to verify my eligibility to work?

The most common documents are: U.S. Passport (unexpired); driver's license; school ID card with a photo; original U.S. Social Security Card; and original or certified copy of a birth certificate.

Will my Federal Work-Study award be applied to my bill?

Federal Work-Study funds will not be reflected on your bill and should not be listed on Anticipated Resources. Your award represents potential earnings, which you receive in a bi-weekly paycheck for hours worked under the Federal Work-Study Program.

What do I have to do before I receive my Federal Stafford Loan?

Be sure that you have accepted your Federal Stafford Loan on MaineStreet. If you have not done so or would like to decrease the amount you accepted, it is still available to you on MaineStreet. If you accepted less than what was offered and would like to increase your loan amount, please contact the Financial Aid Office. Federal Stafford Loans will be processed beginning in late July. There are two processes you must complete before you can receive your funds. First, you must complete the Federal Stafford Loan Entrance Counseling. If you have accepted your loan, this requirement will appear on your MaineStreet To Do List, and you will be provided with the link to complete it online. Second, you must complete the Federal Stafford Loan Master Promissory Note (MPN). An email will be sent to your maine.edu address from the Office of Student Financial Aid (after your loan has been processed) that will provide you with instructions on how to complete your MPN online or you will receive a paper MPN in the mail from your lender. The links are also available on the Financial Aid website (www.umaine.edu/stuaid).

How do I get my textbooks?

To help lower costs, the University Bookstore provides one of the highest rates of used books in the Northeast. Fall textbooks begin to arrive in July, with a full assortment available just before classes begin. The **average** UMaine student spends around \$400 per semester for textbooks (compared to \$450 as the national average). Textbook reservation forms are available at summer orientation as well as at the University Bookstore. Complete this form by providing the necessary information (including the credit card you want your books billed to) and return it to the Bookstore. In early August, the Bookstore will obtain a copy of your course schedule and put the appropriate books on hold for you. When you arrive at the start of the semester, the Bookstore will have your books ready for you. You also have the option of visiting the Bookstore and gathering your own books at the start of the fall semester.